

CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer Id : E30056

Employer : Bank of America

Worksite : Bank of America Card Services

Street : 1616 S Rustle Rd

Jurisdiction : City of Spokane

Survey Date : 5/10/2011

Survey Type : Paper

Response Rate : 93%

Drive Alone & One-Way VMT Rates at this Worksite

Drive Alone : 80%

One-Way VMT per employee : 10.9

Employees and Survey Response Information

Reported Total Employees at Worksite: 197

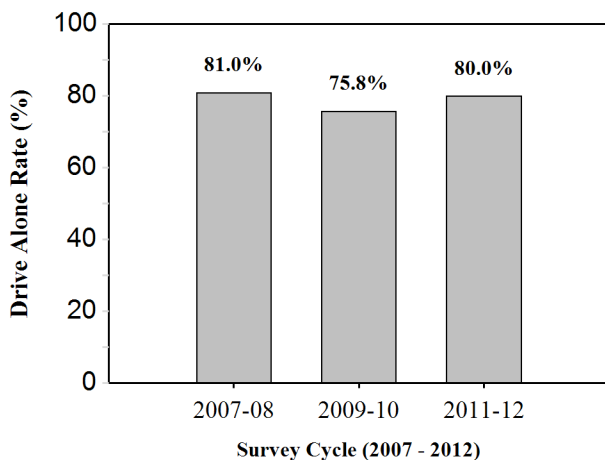
Surveys Distributed : 197

Surveys Returned : 183

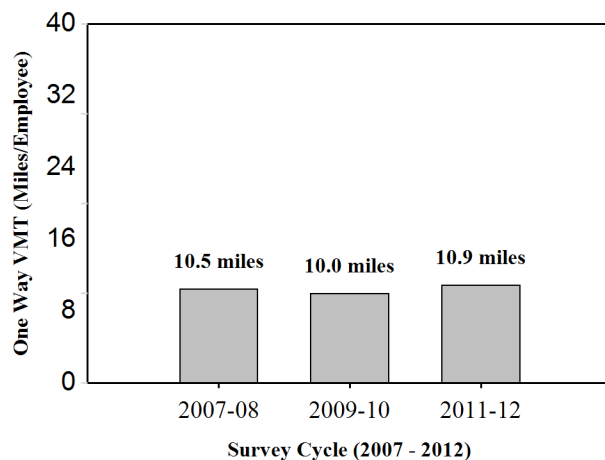
Surveys Returned by CTR Affected Employees : 158

Total Estimated CTR - Affected Employees at Worksite : 170

Drive Alone - All Employees



One Way VMT per Employee - All Employees



Site History and Goal

Cycle	Drive Alone - All	Drive Alone - CTR Affected	VMT / Employee - All	VMT / Employee - CTR Affected
2007-08	81.0%	80.1%	10.5	10.3
2009-10	75.8%	73.9%	10.0	10.1
2011-12	80.0%	79.1%	10.9	11.0
Goal for 2011-12	72.9%	72.1%	9.1	9.0
Percent Change From First Survey	-1.2%	-1.2%	3.8%	6.8%

Note: An "affected" employee is a person who works full-time and who begins a regular work day at a single worksite between 6 am and 9 am on two or more weekdays for at least twelve continuous months.

** Goal is an estimate only, based on an assumed 10% reduction in drive alone rate and a 13% reduction in VMT/employee from the first survey conducted from 2007 to 2010. However, jurisdictions can set higher goals, and may set different goals for individual worksites. Goal is calculated off of the first survey without fill-in applied. Drive alone rate includes one-person motorcycles.

Employer ID: E30056

Comparison Between Rates With and Without Fill-In

The survey response rate is indicated on Page 1. To encourage a response rate of at least 70%, additional drive alone trips are added to survey results for worksites with a response rate of less than 70%. For these worksites it is assumed that non-responding employees between the actual response rate and 70% drive alone 5 days a week. These additional trips represent the "Fill-In" applied. Note that fill-in is not applied to a worksite's first survey in the 2007 to 2012 cycle (their baseline survey).

	2007-2008	2009-2010	2011-2012
Drive Alone - All Employees*	81.0%	75.8%	80.0%
VMT/Employee - All Employees	10.5	10.0	10.9
Drive Alone - CTR Affected Employees*	80.1%	73.9%	79.1%
VMT/Employees - CTR Affected Employees	10.3	10.1	11.0

* Drive alone rate includes one person motorcycles.

Congratulations! You achieved a survey response rate of 70% or higher on this survey. Fill-in comparison for previous surveys, if applicable, are included in the chart above.

GHG Emissions: Total for Drive Alone, Carpools, Vanpools

Annual Greenhouse Gas Emissions (Metric Tons CO₂e) for Roundtrip Commute*

	2007-2008	2009-2010	2011-2012
Emissions for Surveyed Employees	822	626	449
Estimated Emissions for Total Employment	1,246	679	483

* Estimated based on VMT from commuters driving alone, carpooling, vanpooling, or motorcycling, without fill-in applied.

Bus Transit Passenger Miles and Rail Transit Passenger Miles*

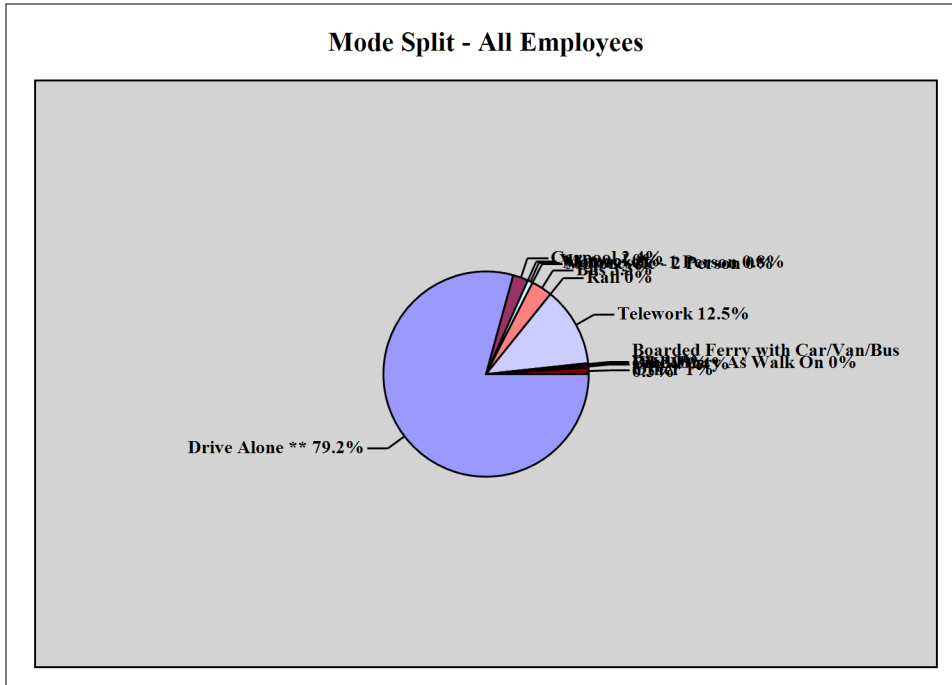
Annual Transit Passenger Miles (includes Roundtrip Commute)	2007-2008	2009-2010	2011-2012
Bus Annual Passenger Miles - Surveyed Employees	20,900	14,700	26,100
Bus Annual Passenger Miles - Estimated for Total Employment	31,689	15,942	28,097
Train/Light Rail/Streetcar Annual Passenger Miles - Surveyed Employees	1,000	0	0
Train/Light Rail/Streetcar Annual Passenger Miles - Estimated for Total Employment	1,516	0	0
Ferry Annual Passenger Miles - Surveyed Employees	0	0	3,300
Ferry Annual Passenger Miles - Estimated for Total Employment	0	0	3,552

* Transit passenger miles can be used to gauge changes in transit usage, and also to calculate greenhouse gas emissions from transit commute trips. However, emissions attributable to transit vary widely, depending on the efficiency/energy source of transit vehicles and transit vehicle passenger load (typically ranging from 0.1 to 0.9 pounds CO₂e emissions/passenger mile). Employers are strongly encouraged to contact their local transit agencies for more precise information on GHG emissions for their transit trips. If nothing else is available, the value of 0.47 pounds (0.00021 metric tons) per passenger mile can be used to estimate CO₂e emissions for bus transit, and 0.39 pounds (0.00018 metric tons) CO₂e emissions per passenger mile for train/light rail/streetcar.

Employer ID : E30056

Commute Trips By Mode - All Employees *

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)



Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone **	718	79.2%	75.5%	149	81.4%	79.5%
Carpool	22	2.4%	19%	6	3.3%	21.2%
Vanpool	0	0%	0%	0	0%	0%
Motorcycle - 1 Person	7	0.8%	0.2%	2	1.1%	0.3%
Motorcycle - 2 Person	0	0%	0%	0	0%	0%
Bus	30	3.3%	1.8%	7	3.8%	2%
Rail	0	0%	0%	0	0%	0%
Telework	113	12.5%	0.9%	24	13.1%	2.4%
Boarded Ferry with Car/Van/Bus	3	0.3%	0%	1	0.5%	0%
Used Ferry As Walk On	0	0%	0%	0	0%	0%
Walk	0	0%	0.6%	0	0%	0.7%
Bike	0	0%	0.4%	0	0%	0.7%
CWW	4	0.4%	0.4%	1	0.5%	0.7%
Other	9	1%	1.2%	2	1.1%	1%

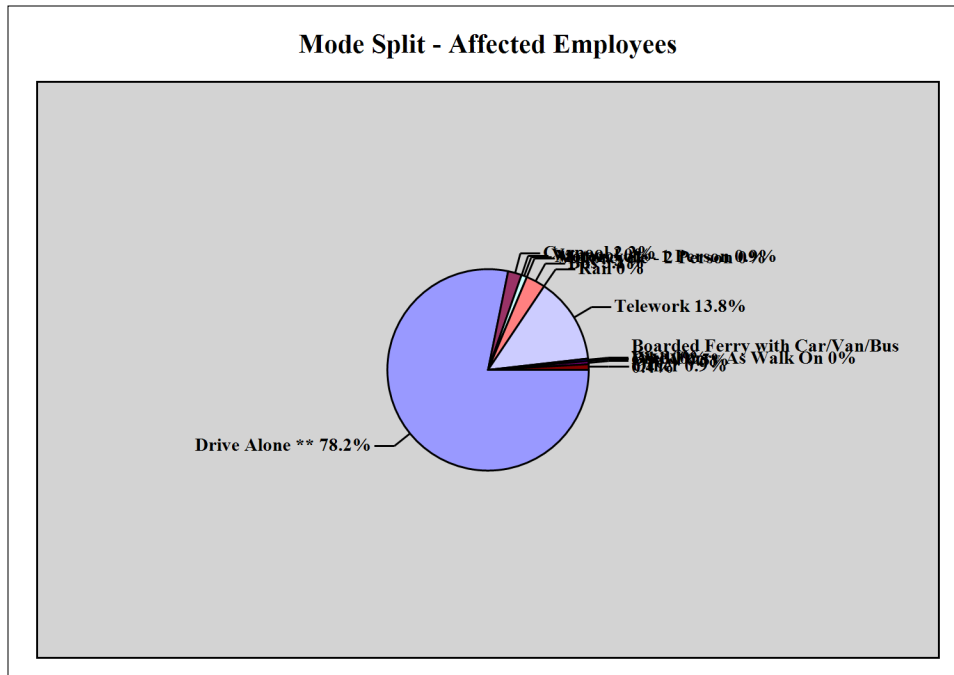
* Mode shares in 2009/2010 survey are not entirely consistent with mode shares in 2007/08 survey since 2009/2010 survey included new modes (i.e. two ferry options)

** Drive alone mode includes fill-in, where applicable.

Employer ID : E30056

Commute Trips By Mode - Affected Employees *

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)



Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During previous Survey Week	Employees Who Used This Mode At Least Once During This Survey Week	% of Employees Who Used This Mode At Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During previous Survey Week
Drive Alone **	611	78.2%	73.6%	127	80.4%	80.2%
Carpool	17	2.2%	20.1%	5	3.2%	22.8%
Vanpool	0	0%	0%	0	0%	0%
Motorcycle - 1 Person	7	0.9%	0.3%	2	1.3%	0.5%
Motorcycle - 2 Person	0	0%	0%	0	0%	0%
Bus	24	3.1%	2.6%	5	3.2%	3%
Rail	0	0%	0%	0	0%	0%
Telework	108	13.8%	1.2%	23	14.6%	3.5%
Boarded Ferry with Car/Van/Bus	3	0.4%	0%	1	0.6%	0%
Used Ferry As Walk On	0	0%	0%	0	0%	0%
Walk	0	0%	0.5%	0	0%	0.5%
Bike	0	0%	0.5%	0	0%	1%
CWW	4	0.5%	0.6%	1	0.6%	1%
Other	7	0.9%	0.5%	1	0.6%	0.5%

* Mode shares in 2009/2010 survey are not entirely consistent with mode shares in 2007/08 survey since 2009/2010 survey included new modes (i.e. two ferry options).

** Drive alone mode includes fill-in, where applicable.

Employer ID: E30056

Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	143	78%	183	100%
1 Days	4	2%	40	22%
2 Days	0	0%	36	20%
3 Days	2	1%	36	20%
4 Days	3	2%	34	19%
5 Days	29	16%	31	17%
6 or More Days	2	1%	2	1%

Work Schedules By Group - All Employees (This table shows the relationship between work schedule and commute mode)

Employees who worked:	Drive Alone 5 days / week		Drive Alone 3 or 4 days / week		Used Bus At Least 3 days / week		Carpooled At Least 3 days / week		Used Rail At Least 3 days / week		Vanpooled At Least 3 times / week		Biked or Walked At Least 3 Days / week		Used 'Other' Modes At Least 3 Days / week		Used Non- Drive Alone At Least 3 Days / week	
5 days a week	129	72.1%	12	6.7%	6	3.4%	4	2.2%	0	0%	0	0%	0	0%	1	0.6%	33	18.4%
4 days a week (4/10s)	0	0%	1	50%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	100%
3 days a week	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%
9 days in 2 weeks (9/80)	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 days in 2 weeks	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%

Employer ID: E30056

Count by Occupancy of Carpools, Vanpools, and Motorcycles

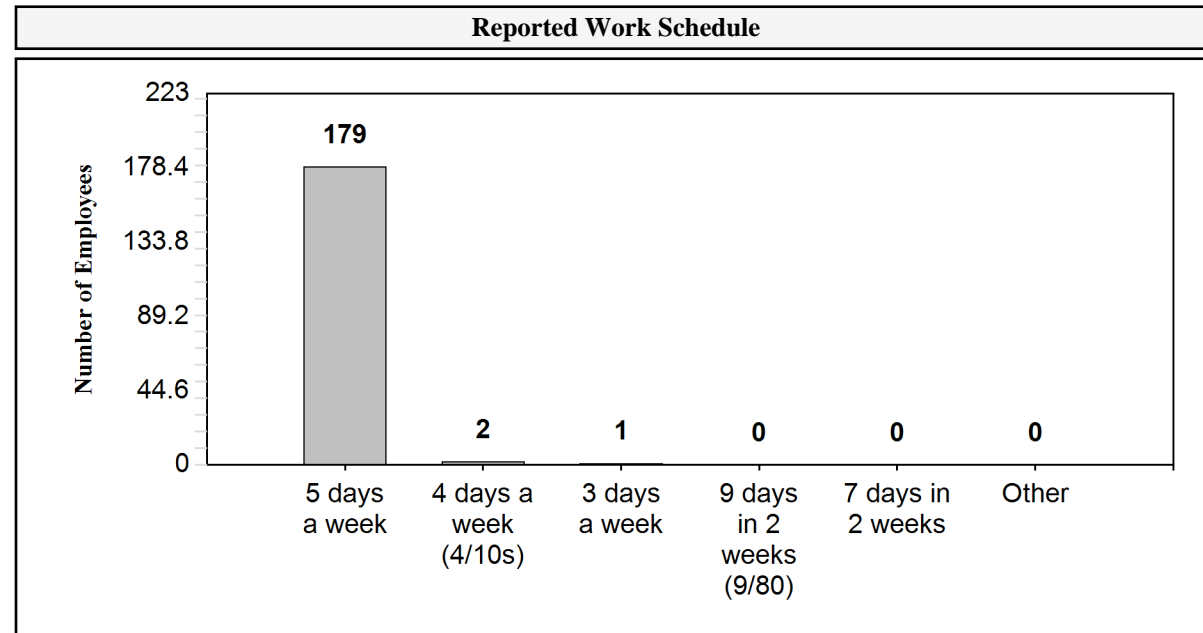
Q.4b If you used a carpool or vanpool as part of your commute, or if you ride a motorcycle, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
1	Motorcycle	7
2	Motorcycle	0
2	Carpool	22
3	Carpool	0
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	0
5	Vanpool	0
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
15	Vanpool	0

Employer ID: E30056

Reported Work Schedule - All Employees

Q.5 Which of the following most fits your normal work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	179	98.4%
4 days a week (4/10s)	2	1.1%
3 days a week	1	0.5%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	0	0%

Employer ID: E30056**Use Of Alternatives - Telework****Q.6b Employees who reported teleworking at least once in the previous two weeks, days teleworked in the last two weeks.**

Number Of Days Teleworked	# Of Responses	% Of Total Employees
0	0	0%
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
6	0	0%
7	0	0%
8	0	0%
9	0	0%
10	0	0%
Not Answered	183	100%

Employer ID: E30056

Distance to Work, Use of Ferries, Park-and-Ride lots or Paid Parking by All Employees

Q.7a. One-way, how many miles do you commute?

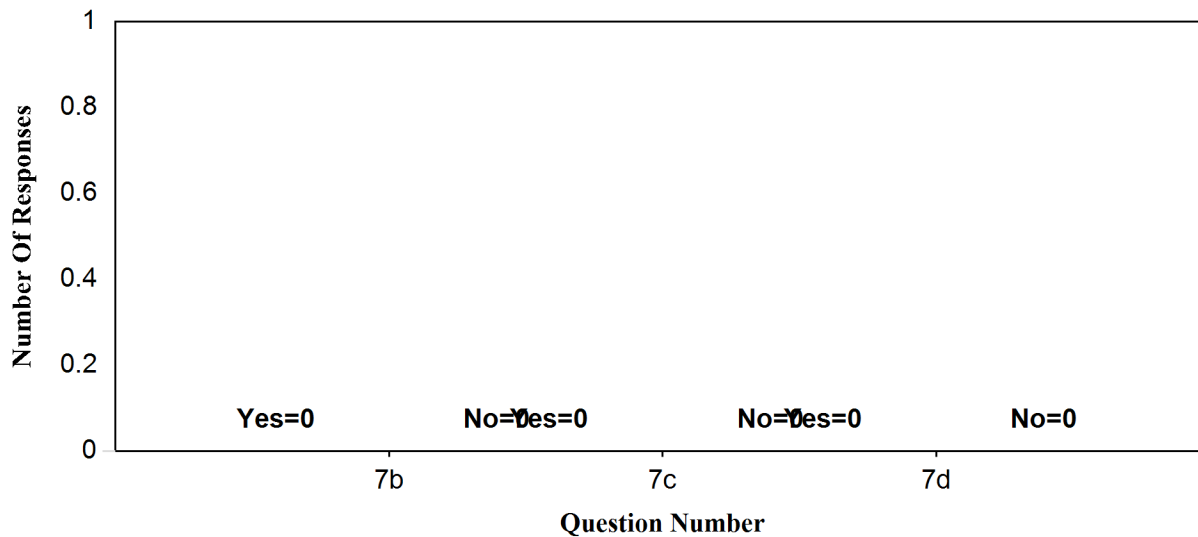
Average one-way distance home to work: 12.9 miles

Q.7b. Last week did you ride a ferry as part of your commute?

Q.7c. Last week did you use a park-and-ride lot as part of your commute?

Q.7d. Last week did you pay for parking as part of your commute?

Ferry, Park-and-Ride, or Paid Parking



Employer ID: E30056

Preferred Incentives by All Employees

Q.9 If you drive alone to work, which of the following would most encourage you to try using an alternative to driving alone? (Respondents asked to select the three incentives most important to them.)

Preferred Incentive	# of Responses	% of all Responses
An employer-provided car for work purposes during work hours	0	0%
Transportation during lunch or breaks for personal errands	0	0%
An immediate ride home in case of an emergency(guaranteed ride home)	0	0%
A more flexible work schedule to meet carpools, vanpools, the bus,etc.	0	0%
A financial incentive (allowance/subsidy) for using an alternative to driving alone	0	0%
A financial subsidy for giving up your parking space	0	0%
Priority, reserved, or discounted parking for carpools and vanpools	0	0%
Personalized help forming a carpool or vanpool	0	0%
Secured, covered parking for your bicycle	0	0%
Lockers and showers for walkers and bicyclists	0	0%

on-site childcare, banking, dry cleaning, fitness center or other services	0	0%
On-site food service or kitchen facility	0	0%
Personalized help finding bus times and routes	0	0%
More frequent bus service at the worksite	0	0%
More information about commute alternatives	0	0%
Opportunity to work at home(telework)	0	0%
Improved security at park-and-ride lots	0	0%
More spaces at park-and-ride lots	0	0%
Other:	0	0%

Employer ID: E30056

Likelihood of Trying Alternative Modes (Percentage of All Employees)

Q.10: How likely would you be to try the following ways of getting to work?

Mode	Do Now	Likely	Not Likely	Not an Option	# of Responses
Carpool	0.0%	0.0%	0.0%	0.0%	0
Vanpool	0.0%	0.0%	0.0%	0.0%	0
Bus	0.0%	0.0%	0.0%	0.0%	0
Train	0.0%	0.0%	0.0%	0.0%	0
Bicycle	0.0%	0.0%	0.0%	0.0%	0
Walking	0.0%	0.0%	0.0%	0.0%	0
Telework	0.0%	0.0%	0.0%	0.0%	0
CWW	0.0%	0.0%	0.0%	0.0%	0

Employee Transit Use - All Employees

Q.11: Last week, how many one-way transit or walk-on ferry rides did you take on each listed below (for any purpose, not just getting to and from work)?

Trips / Week	Employees Making This Many Transit Trips in a Week	
	Spokane	Other Transit
1	0	0
2	0	2
3	0	0
4	0	0
5	0	1
6	0	0
7	0	0
8	0	0
9	0	1
10	0	2
11 or more	0	0
# Of Employees using Transit	0	6
Total One-Way Transit Trips Per Week	0	38

Employer ID : E30056

Employee Transit Use - Affected Employees

Q.11: Last week, how many one-way transit or walk-on ferry rides did you take on each listed below (for any purpose, not just getting to and from work)?

Trips/ Week	Employees Making This Many Transit Trips in a Week	
	Spokane	Other Transit
1	0	0
2	0	1
3	0	0
4	0	0
5	0	1
6	0	0
7	0	0
8	0	0
9	0	1
10	0	2
11 or more	0	0
# Of Employees using Transit	0	5
Total One-Way Transit Trips Per Week	0	36

Employer ID: E30056

Commute Mode By ZipCode for All Employees

Q8. What is your home zip code?

Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (car/van/bus)	Ferry (walk-on)	Other
99205	32	17.49	129	0	0	0	10	0	0	0	20	0	0	0	0
99208	20	10.93	78	1	0	0	5	0	0	0	15	0	3	0	0
99207	18	9.84	79	0	0	0	0	0	0	0	5	0	0	0	0
99223	13	7.10	44	0	0	2	5	0	0	0	14	0	0	0	0
99224	10	5.46	40	0	0	0	0	0	0	0	10	0	0	0	0
99212	8	4.37	39	0	0	0	0	0	0	0	0	0	0	0	0
99217	8	4.37	21	10	0	0	0	0	0	0	5	0	0	0	0
99206	7	3.83	30	0	0	0	0	0	0	0	5	0	0	0	0
99016	6	3.28	22	0	0	0	0	0	0	0	5	0	0	0	0
99216	6	3.28	20	0	0	5	0	0	0	0	0	4	0	0	0
99022	6	3.28	28	1	0	0	0	0	0	0	1	0	0	0	0
99037	6	3.28	22	0	0	0	0	0	0	0	8	0	0	0	0
99202	5	2.73	25	0	0	0	0	0	0	0	0	0	0	0	0
99026	4	2.19	18	0	0	0	0	0	0	0	0	0	0	0	0
99004	4	2.19	20	0	0	0	0	0	0	0	0	0	0	0	0
83854	3	1.64	10	0	0	0	0	0	0	0	5	0	0	0	0
99001	3	1.64	13	0	0	0	0	0	0	0	0	0	0	0	0
99006	3	1.64	10	5	0	0	0	0	0	0	0	0	0	0	0
99027	2	1.09	6	0	0	0	4	0	0	0	0	0	0	0	0
99029	2	1.09	5	0	0	0	0	0	0	0	5	0	0	0	0
99021	2	1.09	5	0	0	0	0	0	0	0	5	0	0	0	0
99201	2	1.09	4	0	0	0	1	0	0	0	5	0	0	0	0
99218	2	1.09	10	0	0	0	0	0	0	0	0	0	0	0	0
99298	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99203	1	0.55	0	0	0	0	5	0	0	0	0	0	0	0	0
99032	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99040	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99128	1	0.55	0	0	0	0	0	0	0	0	5	0	0	0	0

			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (car/van/bus)	Ferry (walk-on)	Other
99170	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99009	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99012	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99014	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99003	1	0.55	5	0	0	0	0	0	0	0	0	0	0	0	0
99005	1	0.55	0	5	0	0	0	0	0	0	0	0	0	0	0